

Terms and Conditions

Sardegna Luxury Boat Rental & Concierge Services

Once you have decided on the exact Boat Rental, Travel or Concierge Service you require, please carefully read the following conditions, as these form the basis of your relationship with Sardegna Luxury Boat Rental & Concierge services. ('Sardegna Luxury or 'us') an Italian bespoke Boat Rental, Travel and Luxury Concierge company and with any supplier with whom you have a direct contract. Except where otherwise stated, these booking conditions only apply to Boat Rental or Concierge Services which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you or, where we act as agent as set out below, arrange for you. All references in these booking conditions to "Boat Rental", "booking", "contract", "corporate event", "bespoke experience or event," "package", "tour" or "arrangements" mean such leisure and/or business travel arrangements unless otherwise stated. In these booking conditions, "you" and "your" means all persons named on the booking or any of them as applicable (including anyone who is added or substituted at a later date).

Definition

Sardegna Luxury Boat Rental & Concierge Services is a bespoke Boat Rental, Travel and concierge company that offers Boat rental services, consulting services in other types of luxury travel and luxury concierge services; in other words, the Company facilitates and arranges the availability of luxury travel, lifestyle and unique experiences as well as goods and services to its clients by acting as direct supplier or as an intermediary between clients and suppliers, vendors, sellers, brokers and other third parties (collectively "Supplier"). The lifestyle and unique experiences and goods and services shall also mean tangible and intangible lifestyle experiences and goods and services.

The Company agrees to use reasonable business efforts to identify,

recommend, and secure the appropriate boat rental services, luxury concierge services and/or unique and lifestyle experiences as well as goods and services to its clients.

1. Your contact

The below are the booking conditions of Sardegna Luxury and how the company provide Boat Rental, Travel and Concierge Services to its clients. It is well noted that Third Party Supplier's own terms and conditions are not applicable to these terms and conditions; all arrangements made with Third Party Suppliers will also include their own terms and conditions for your review when necessary.

When you make a booking you guarantee that you have the authority to accept and do accept on behalf of your party the below terms of these booking conditions.

Client understands and agrees that he has read and understood the booking conditions and cancellation policies of the Company and agrees to be bound by its terms as soon as he is paying the Company's invoice for the Travel and Concierge Services.

Client agrees that the Official Business Hours of Service for the Company are Monday to Sunday from 9am to 7pm EET. Some Travel and Concierge Services that are offered outside of the Official Business Hours of Service will be subject to additional surcharge fee (please refer to section 4 for Service Fees).

These Services are detailed in particular in Article 5 of the Terms of Use.

2. Currency and Payment

It is noted that the EUR (Euro) is the primary currency used by the Company. Based on the location of the Travel and Concierge Services, the Company or its suppliers also may use other currencies such as USD American Dollars and CHF Swiss Frank or some of Cryptocurrency upon client request previously agreed with client.

Sardegna Luxury accepts Bank Transfers and Credit Cards (American Express, Visa, MasterCard). To prevent fraud and limit chargebacks, we prefer payments of over EUR 5,000 to be paid wire transfer unless prior arrangements with the Company.

Payments through Credit Card incur an additional Convenience fee surcharge of 3% - 4% on the total amount depending on the circuit.

An Invoice will be provided by Sardegna Luxury or from Supplier directly to the Client for Travel and Concierge Services unless prior arrangements with the Company.

3. Booking and Confirmation

You may book by email, telephone, via our website or through one of our authorized agents. We will communicate with you by e-mail in relation to your request for services (including sending you documents such as your confirmation of service(s) and invoice(s) if necessary. The Company encourages you to retain all hard and digital copies of all documents sent and other important communications. We will contact you by telephone if you do not provide us with an e-mail address. All the correspondences from Sardegna Luxury will be sent by e-mail however depending on the request for services and select third party suppliers, certain documents

may need to be sent by post mail or express courier. Client may contact us by e-mail or via reserved area for any of the reasons mentioned in these booking conditions (for example, to request an amendment). All e-mails should be sent to info@sardegnaLuxury.com

If You are ready to confirm booking, we will send you an Offer Summary with all previously agreed details of the service or multiple services as package. Inside of this “offer summary” also named as “booking summary” or “booking pre-registration” there will also be written the Payment Conditions and Terms. Usually by confirming any kind of booking you will be re-directed to pay a deposit in the range of 20% - 50% of the total cost of the service(s) whether it be in luxury travel, entertainment, lifestyle, private or corporate concierge services unless otherwise stated by Sardegna Luxury Boat Rental & Concierge services or a third party supplier. If your booking is less than 4 weeks before departure, in certain kind of services (e.g. Villa booking or Yacht Charter), full payment (100%) must be sent with your booking confirmation unless otherwise decided by Sardegna Luxury Boat Rental & Concierge Services. Where we act only as agent (see clause 1(a)) you will be advised of the applicable deposit, signature of the rental agreement and payment timetable at the time of booking.

After accepting the offer summary and sending the deposit payment, the system will generate a receipt/voucher of your Booking Confirmation with your unique Booking Reference Number where you'll find all the necessary informations updated in a real time. This confirmation can also be downloaded as PDF. Sardegna Luxury or Supplier or both will issue a confirmation invoice for the corresponding amount of each party involved or for a complete amount according to the service/s required. It is at this stage that a binding contract comes into existence between you and Sardegna Luxury or between you and the Third Party Supplier or a combination of both, as applicable.

Once payment has been made, any subsequent request to have that payment refunded and to pay by an alternative means may require you to pay an administration fee of EUR 300.

It is the client's responsibility to check the confirmation invoice and any other documents we send you carefully and to immediately notify Sardegna Luxury in the event of any error or inaccuracy, as it may not be possible to make changes later. Where we act only as booking agent for a Third Party Supplier we will have no responsibility for any errors in any documentation except where those errors were made by ourselves.

The full balance of the cost of your arrangement for concierge service is payable not less than 4 weeks prior to the start of the request, unless you are informed otherwise. If all payments (including any surcharge where applicable) are not received on time by Sardegna Luxury or by the corresponding supplier, we (or we acting as agent for the Third Party Supplier where applicable) are entitled to assume that you wish to cancel your booking and will retain the deposit paid. If we do not cancel straightaway because you promise to make payment but you still fail to do so, you must pay the cancellation charges shown in the cancellation clause/rental agreement, depending on the date we (or we acting as agent for the Third Party Supplier where applicable) reasonably treat your booking as cancelled by you.

Providing full payment has been received, all necessary documents (if applicable) will be sent by emails to you before the start of the travel or concierge service. Please note that Third Party Suppliers' policies may vary unless your request for travel or concierge service is made within their cancellation policies.

4. The Fees

Sardegna Luxury charges four (4) types of fees. Depending on the nature of the request, the complexity of the request, the deadline, the number of people and the overall budget, Sardegna Luxury has 4 types of fees. The 4 fees are: The service charge fee where Sardegna Luxury acts as direct provider of the service, The concierge reservation fee which regards the research and reservation using Third party / Suppliers services, the trip (event) planning fee for complex bespoke luxury travel packages and last minute surcharge/ weekends.

For all basic concierge services including but not limited to airlines, hotels, dinner, spa, car rental nightlife reservations as well as suggestions, expert advice and all other non-complex concierge services and activities, Sardegna Luxury will charge you a NON-REFUNDABLE flat reservation fee ranging between 50 up to 150 EUR per hour depending on the request. This reservation fee is for the Company's effort, time, legwork, and expertise. **Please note this fee can become part of the total cost of the trip or concierge service.**

For complex goods and services including but not limited to yacht sales and charters, private jet sales and charters, sales and rentals of real estate (houses, chalets, apartments), sales and rentals of exotic luxury cars, VIP tickets to exclusive events and shows, VIP hospitality packages to sporting and lifestyle events, event planning, pre-made VIP packages, hard to find luxury items, collectibles and gifts and other non basic concierge services Sardegna Luxury will have an additional service charge fee. This service charge fee is up to 20% of the total cost of the products and/or goods or concierge service(s). **Please note this fee can become part of the total cost of the trip or concierge service.**

To start working on any complex concierge service, private or corporate event, extensive travel arrangements for corporate or private clients or to work on custom proposals (itineraries), Sardegna Luxury can require the payment of a fixed planning fee ranging between 300 and 3,000 EUR depending on the nature and complexity of the request, the budget, the level of assistance and the deadline we have. **Please note this deposit can become part of the total cost of the trip or concierge service.**

It is important to note that you can be invoiced for one or more fees if you require multiple concierge services and activities.

Sardagna luxury has the right to charge a discretionary amount on some luxury concierge services under certain circumstances: short notice, urgent, once-in-a-lifetime experiences or very complex request from clients. You will be notified of the fee before the service is rendered.

The Company reserves the right to increase/decrease the amount of the fees (reservation fee, trip planning fee, service charge, last minute surcharge and research fees) at any time for any or no reason at all. The Company agrees to notify the client of any changes well in advance.

5. Products and Goods Purchased

The Company acts as agent for the Client in sourcing the products and/or goods and accordingly any contract of purchase will be entered into between the Client and the relevant Supplier/Partner, unless otherwise specified.

Clients acknowledge and agree that products and/or goods may be purchased at a value higher than face value subject to such higher value being approved by the Client in

advance.

Where a Client requests the Company to purchase certain products and/or goods on his behalf, the Company will invoice the Client for all products/goods purchased for the Client including our fee and any other reasonable fees incurred in the purchasing of such goods for or on behalf of the Client. Clients will be notified of such fees at the time the request is approved by the Company.

Where products and/or goods have been purchased and the item is not suitable, reimbursement to the Client will be based on the terms and conditions set by the relevant Supplier/ Partner, unless otherwise specified. It is important to note that the fee charged by the Company to purchase the products and/or goods is non-refundable. The Company agrees not to charge additional fee if product is replaced.

6. Tickets, Invitations and Experiences Purchased for events

It is noted that the Company is not involved in the actual performance of the execution of the event and/or experience; the company is also not an agent, employer or employee of the Supplier or the Client for any purpose. The Client acknowledges that the company's responsibilities in connection with the event or the experience are limited to facilitating the availability of the event or the experience and collecting payments from the Client on behalf of the Supplier, and that the Supplier not the Company is responsible for honoring the terms and conditions of any event or experience.

Clients acknowledge and agree that tickets and invitations to a sold-out event, party, concert, show or an experience may be purchased at a value higher than face value and are most of the time non-refundable. The Client agrees and

acknowledges that the Company will use reasonable business efforts to facilitate the acquisition of the event or the experience (via tickets and/or invitations) from an identified Supplier. The Client also agrees and acknowledges that the Company cannot guarantee the Supplier will honor the access to the event or the experience or that such event or experience will not be subject to cancellation, postponement and other modification.

Where a Client requests the Company to purchase certain tickets, invitations, experiences on his behalf, the Company will invoice the Member for all tickets and invitations purchased for the Member including our fee and any other reasonable fees incurred in the purchasing of such tickets and invitations for or on behalf of the Client. Clients will be notified of such fees at the time the request is approved by the Company.

Where tickets and invitations to an experience or event have been purchased and such event or experience is subsequently cancelled or postponed, reimbursement to the Client will be based on the terms and conditions set by the relevant Supplier/Partner, unless otherwise specified. It is important to note that the fee charged by the Company to purchase the tickets or invitations is non-refundable, unless prior arrangements with the Company.

7. Alterations by you

If you wish to make any amendments to your request or concierge service after the confirmation invoice has been issued, you must inform us in writing and we will do our best to help. Please note however that if you (i) perform changes to the start date of your request, travel or destination, event or (ii) if you perform changes to your booking less than 8 weeks before departure, this will be treated as a cancellation and a new booking and you will be liable for the cancellation

charges set out in the cancellation clause for travel request. In the event a change can be made, you must pay all costs and charges incurred or imposed by any of our suppliers (or Third Party Suppliers where applicable) together with an amendment fee of 300 EUR per booking before the change can be made.

If you wish to change any aspect of your request or concierge service after it has commenced, Sardegna Luxury and/or their agents will do their best to assist, subject to you being responsible for any cancellation charges that may be levied for the arrangements originally booked, for the cost of your new arrangements and for any costs incurred by Sardegna Luxury their agents in attempting to secure or securing any revised arrangements.

8. Changes or alterations by us or the Third Party Supplier

This clause 8(a) applies only if your contract is with us. Occasionally, we have to make changes to and, correct errors in website and other details both before and after bookings have been confirmed or also cancel confirmed bookings which we reserve the right to do. Most changes are minor. Occasionally, we may have to make a “significant change” in your original arrangement. If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before the start of the request or concierge service, we will offer you the choice of the following three options: In terms of request and concierge service (except for luxury travel and event arrangements), we will (i) offer an alternative option and cover the cost of the difference in the original price or (ii) offer a full refund only for the specific request or concierge service that is changed or canceled or (iii) offer a future credit in the exact value for a future request or concierge service. Please note, the above options are only

available for “significant changes” which may affect the level and quality of the service rendered. These options are not applicable to minor changes that do not affect the level and quality of the request and concierge service.

This clause 8(b) applies if your contract is with a Third Party Supplier. If the Third Party Supplier changes or cancels your request or concierge service, we will pass on the new details to you together with any compensation that the Third Party Supplier may offer. As booking agent only for the Third Party Supplier we cannot accept any liability for any changes or cancellations made to these bookings.

9. Limitation of Liability and Indemnity

The Company warrants that it will at all times, exercise reasonable care and skill in providing boat rental, travel and concierge services and, as far as reasonably practicable, such provision will be based in accordance with the Client’s request and instructions.

Where the Company engages a Third Party Supplier/Partner to procure concierge services to a Client, it will use reasonable care and skill in selecting and engaging the Supplier. The Company does not provide any recommendations or representations or offer any warranties, express or implied, including (and not by way of limitation because of specification) as to the quality, merchantability or fitness for a particular purpose or otherwise of the Goods or the standard of Services supplied by the Supplier.

Clients should note that the successful sourcing of Third Party Suppliers/Partners is always subject to availability and may change from time to time without notice. If any Supplier becomes unavailable, the Company will use reasonable efforts to locate a substitute and appropriate Supplier from its

network of contacts. Client understands and agrees that the Company shall not be responsible for any actions of its Suppliers all of whom are independent contractors.

If the Company furnishes Clients with a Supplier's contact or other information, Clients must solely rely upon their own judgment and discretion in selecting and using the services of that Supplier and in entering into any contracts with such Supplier. Any Goods or Services provided by the Supplier will be governed by the rules, terms and conditions formed between the Client and the Supplier. The Company will not be responsible for any Goods or Services provided by the Supplier but will cooperate with Clients in any subsequent dealings with Suppliers.

Any contracts which Clients enter into with Suppliers, either directly or through the Company as agent are independent of and not connected to or subject to these Terms and Conditions. The Company disclaims any and all liability for any act or omission of any Supplier or any loss incurred by a Client as a result of any act or omission of a Supplier.

The Company accepts no liability for any Goods or Services provided to a Client in the course of acting upon such a recommendation and the Client hereby waives any claim or right to assert a claim against the Company with respect thereto.

The Company, including its offices, directors, employees and affiliates shall not be responsible, liable for, and hereby disclaims any and all liability for death or personal injury unless caused by the Company's or such person's gross negligence or willful misconduct.

In Addition to Clause 9(g) Clients agree that the Company will not be liable for any indirect, consequential or punitive

damages directly or indirectly arising out of this Agreement or the Work regardless whether caused or contributed to by the sole, joint or concurrent negligence, strict liability, product liability, preexisting condition, even if such damage was foreseeable or the Company has been advised of the possibility of such damages, except when such damages are caused by the gross negligence or willful misconduct of the Company, its employees or directors. As used in this Agreement, “indirect damages” or “consequential damages” include, without limitation, loss of revenue, expenses, lawyers’ fees, profit or use of capital, production delays, loss of product, reservoir loss or damage, lost savings, loss of facilities or core equipment, damage to reputation, loss of opportunities, losses resulting from failure to meet deadlines and downtime of facilities, vessels or aircraft. In no event will the Company’s aggregate liability to the Client or any third party in any matter arising from, relating to or connected with the Company’s Services or these Terms and Conditions exceed the amount of the Service Fees (Reservation fee, Service Charge fee, Trip Planning fee or Last Minute/Weekend surcharge fee) paid by the Client to the Company for the delivery of the specific request or concierge service. Some jurisdictions may not allow the limitation of liability as set forth in these Terms and Conditions, so this limitation may not apply to you.

The Company shall not be liable to the Client and will not be deemed to be in breach of these Terms and Conditions for any delay in performing, or failure to perform, the Services where such delay or failure is due to causes or events beyond the Company’s reasonable control. Neither Party shall be considered in breach of this Agreement for delays in performance caused by circumstances beyond the reasonable control of the non-performing party, including, but not limited to, act of God, riot, earthquake, storm, war, strike, lockouts, trade disputes or labor disturbance, accident, breakdown of machinery, fire, flood, storm or difficulty in obtaining workmen, materials or transport, failure to obtain a

requisite permit or authorization from a governmental authority by reason of any statute, law, epidemic and quarantine. Should such circumstances occur, then the non-performing party shall, within a reasonable amount of time, give written notice to the other party describing the circumstances preventing continued performance and the efforts being made to resume performance. The Company shall be granted reasonable extension of time for any delay in its performance of the Services caused by any such circumstances.

10. Insurance

You are strongly recommended to purchase an insurance policy that covers personal liability, personal accident, lost and delayed baggage, medical expense, cancellation insurance and more at the time of booking your luxury travel or event arrangement. Clients understand and agree they assume full responsibility for any loss, injury, death or damage to them, their family or their dependents arising in connection with their participation, or the participation of their family, in the luxury travel or event arrangement, and for ensuring that they have adequate insurance coverage to cover any loss endured. Sardegna Luxury Boat Rental & Concierge Services does NOT provide insurance policy and cannot accept any liability for any loss.

11. Force Majeure

Neither Sardegna Luxury nor The Third Party Supplier can accept liability or pay compensation to terminate this contract for any failure to perform hereunder where such failure is approximately caused by a Force Majeure Occurrence. A "Force Majeure Occurrence" shall mean an occurrence beyond the control and without the fault or negligence of the party affected and which by exercise or reasonable diligence the said party is unable to prevent or provide against. Without limiting the generality of the foregoing, force majeure occurrences shall include: acts of nature (including fire, flood, earthquake, storm, hurricane or other natural disaster),

war, global pandemic, invasion, acts of foreign combatants, terrorists' acts, military or other usurped political power or confiscation, nationalization, government sanction or embargo, labor disputes of third parties to this contract, or the prolonged failure of electricity or other vital utility service. Any Party asserting Force Majeure as an excuse to performance shall have the burden of proving proximate cause, that reasonable steps were taken to minimize the delay and damages caused by events when known, and that the other Party was timely notified of the likelihood or actual occurrence which is claimed as grounds for a defense under this clause.

12. Cancellation By You For Boat Rental, Luxury Travel And Event Arrangements

Should you wish to cancel your customized luxury travel and event arrangement, you must notify Sardegna Luxury in writing. This cancellation will be effective on the day we receive your written notification. Please state the reason(s) for your cancellation as you may be covered by your insurance policy. Claims must however be made direct to your insurance company and NOT to Sardegna Luxury. Depending on when notification of cancellation is received, the following cancellation charges will apply as follows for any customized luxury travel or event arrangement:

Weeks prior to Departure/Start Event Arrangement	Percentage of Travel/
Over 8 weeks	Deposit 30%
Between 4-8 weeks	50%
Between 2-4 weeks	70%
Less than 2 weeks or no show	100%

THIS CANCELLATION POLICY DOES NOT REGARD Travel Services from Third Party Suppliers as they have their own cancellation policy in their contract where we act as an agent.

No allowance or refund can be made for meals, rooms, excursions, pre-paid hotels, tours and services, luxury concierge services and more etc., included in the price of your customized luxury travel or event arrangement but not taken, nor can any refund be made for lost, mislaid or destroyed travel tickets or vouchers. Client understands that part cancellation of a booking may result in increased costs for him and/or for the remaining party members.

If your reason for cancelling is because of events beyond your control (ex illness, death of a close relative etc.), you may transfer your customized luxury travel or event arrangement to another party provided that you give us reasonable notice to make such arrangements and that you and the transferee agree to be jointly and severally liable for any outstanding payment under the contract.

13. Conditions of Prices

Once the price of your request or concierge service has been confirmed at the time of booking AND full payment has been received by the Company, the Client is guaranteed not to receive any increase later on. If by any chance, there is an increase in price between the moment the Client's request or concierge service is confirmed by the Company and the receipt of payment, the Company agrees to (i) notify the Client of the changes in price and (ii) agrees to offer other suitable options.

Client understands that the Company's prices always list what is included and what is not included as specified in the agreement, proposal and/or invoice. Please note additional expenses/charges incurred could be added at the end of a trip, private or corporate event, request and/or concierge service.

Sardegna Luxury can decline to provide a breakdown of costs for customized luxury travel or event arrangement whether it for private or corporate clients, if it sold as complete package. All costs quoted are based on availability and subject to change without notice. Fees for the Company whether they are reservation fees, trip planning fees, service charge fees, or last minute/weekend surcharge are most of the times included unless specified by the Company.

14. Your Responsibilities

Passports, visas and other travel documents: It is your responsibility that passports (with at least 6-month validity beyond the date of your return), visas, inoculation certificates and other necessary travel documents are in order BEFORE your travel begins. Sardegna Luxury cannot accept liability for your failure to comply with any of these requirements and we reserve the right to charge you any costs incurred by us due to your failure in any of these respects. It is also your responsibility to check in for your flights by the correct time and to be in the right place at the right time for any travel arrangements. It is the responsibility of the person who makes the booking to ensure that all members of the party are in possession of all necessary travel, health (as well as necessary vaccination certificates) before departure. We do not accept liability if you fail to do so and no credits or refunds for loss or mislaid air tickets or other travel documents.

It is a condition of your contract with us that you act with reasonable prudence and circumspection whilst on holiday and that you comply with all health, security and safety requirements. When you book with us, you accept responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss (reasonably estimated if not known at the time) must be paid direct at the time to the accommodation owner or manager or other supplier. If the actual cost of the loss or

damage exceeds the amount paid where estimated, you must pay the difference once known. If the actual cost is less than the amount paid, the difference will be refunded. You will also be responsible for meeting any claims subsequently made against us and all costs incurred by us (including our own and the other party's full legal costs) as a result of your actions. You should ensure you have appropriate travel insurance to protect you if this situation arises.

As between you and Third Party Supplier which may form part of your customized luxury travel or event arrangement, their conditions of business will apply which may mean that you will be required by such suppliers to sign liability waivers or other documents given by the Third Party Supplier. It is your responsibility to be aware of that.

15. Clients' Code of Conduct

Clients shall refrain from any behavior that can be described as rude, obscene, offensive, ill-mannered, disrespectful, disorderly, disturbing, disrupting, interrupting, or any illegal activity, which may cause an inconvenience to others or hinder normal business activity of the Company, directors, employees, business partners and/or suppliers. Examples of prohibited behavior are listed below but are not limited to:

1. Fighting, causing/promoting a fight, riotous behavior, incitement to violence and causing panic or disruption;
2. The use of offensive language such as swear words or racial slurs as well as inappropriate hand gestures, including but not restricted to gang signs or symbols, loud or boisterous behavior, or throwing of objects;
3. Wearing of inappropriate attire with or without an offensive content;
4. Unauthorized carriage of weapons, prohibited drugs, illegal goods, dangerous substances or any other similar objects, which may give a ground to suspect an illegitimate activity of the holder;

5. Any other behavior compromising the professional image of Sardegna Luxury as a bespoke luxury boat rental & concierge company and its well-deserved branding, reputation, quality, integrity and fair dealing.

Underage family members of the Clients are not allowed to request concierge services unless accompanied by a parent or a legal guardian.

16. Complaints and Problems

If you have a complaint about any of concierge service, request, corporate or private event and/or travel arrangement booked with or through Sardegna Luxury, you must tell us right away. We will then take all reasonable steps to help you. If you fail to do this, any right to compensation, which you may have, will be extinguished or reduced. If your contract is with a Third Party Supplier, as we act only as agent, we cannot accept any liability for the arrangements provided by that Third Party Supplier. Any assistance provided in resolving a complaint in relation to any bookings of this type is provided on a goodwill basis and in our capacity as booking agent.

17. Dispute Resolutions

If a dispute arises out of, or in connection with these Terms and Conditions, and the parties do not resolve some or the entire dispute through discussions then:

Written notice, containing a request to negotiate, shall be given by either party to the other(s). This notice shall be given promptly in order to prevent further damages resulting from delay and shall specify the issues in dispute.

Negotiations shall occur first between representatives of the Client and a Manager or an employee of the Company who played a supervisory role in the performance or management

of the service. If the representatives do not resolve some or all of the issues in the dispute within 30 days after notice has been given, then the parties shall attempt to resolve the issues in dispute through a second level of negotiations between the Client himself/herself and a senior level manager from the Company.

All information exchanged during these negotiations shall be regarded as “without prejudice” communications for the purpose of settlement negotiations and shall be treated as confidential by the parties and their representatives, unless otherwise required by law. However, evidence that is independently admissible or discoverable shall not be rendered inadmissible or non-discoverable by virtue of its use during the negotiations.

If the parties do not resolve some or all of the issues in dispute through a second level of negotiations within 30 days after notice has been given, then the parties agree to attempt to resolve the dispute through governing law.

18. Governing Law

This Agreement (and any contract you may have with the Company) and each of the documents contemplated by or delivered under or in connection with this Agreement are governed by and are to be construed in accordance with the laws of Italian Republic applicable therein and treated in all respects as Italian contract. The parties to this Agreement hereby irrevocably and unconditionally attorn to the exclusive jurisdiction of the courts of Italy and all courts or tribunals exercising jurisdiction in Italy to hear appeals therefrom. Should any provision of these Terms and Conditions be deemed invalid by Italian court having jurisdiction, such provision will be dissociated from the other provisions of the Terms and Conditions, and the latter will remain in effect.

19. Our contacts

Sardegna Luxury Boat Rental & Concierge Services, a company incorporated under the laws of Italy, having its registered office at LOCALITA' ABBIADORI SNC C/O CFC SRL CAP 07021 ,
Arzachena, Sardinia, Italy registered under number 02789450901.
Telephone: +39 3277763712

E-mail: info@sardegnaLuxury.com